

VICTORIA PARK GOLF COMPLEX TERMS & CONDITIONS – CORPORATE & GROUP GOLF BOOKINGS

Corporate and group golf terms and conditions

Thank you for choosing Victoria Park as the venue for your next corporate or group golf experience, we're looking forward to welcoming you and your guests. As with all event and function bookings, there are a set of terms and conditions pertaining to your event to ensure your booking is managed to your expectations.

Booking and confirmation

Corporate and group golf day(s) can be tentatively booked and held for a mutually agreed period. Confirmation of the booking must be received with terms and conditions accepted via the event booking form no later than 4 weeks prior to the event date. If confirmation is not received within this period, the booked day(s) will be released. Contact will be made with you at this point.

Terms of payment

Please provide estimated numbers for golfers and catering **14 days** prior to the event. We need your final numbers **7 days prior** to the event. Your green fees will be calculated and payable as per our golf course payment procedures. As follows, **on weekends and public holiday's all groups** with more than one tee time reservation require pre-payment of green fees and must be received at a minimum of 48 hours prior to the event date to secure the required tee times. If payment is not received the reserved tee times will be released. Restrictions apply as to when you can play 9 or 18 holes on weekends and public holidays. 9 holes is only available early mornings or late afternoon*. *Players can choose to play 9 holes outside of the allocated times but the 18 green fee rates will apply. **For group bookings Monday - Friday with more than 16 player's** pre-payment of green fees is required 48 hours prior to the event date.

Any additional golf shop charges can be arranged on the day which include, cart hire, club hire, food & beverages items. Payment for all items must be made prior to tee off. Payment can be made by Visa, MasterCard, Amex (1.75% surcharge), Cash or EFT.

Cancellations

A confirmed booking reserves our facilities and services for you at the expense of other bookings that seek the same date/time/facilities. Cancellation of your booking, particularly at short notice, leaves us without the opportunity to resell. Therefore the following cancellation charges apply:

- 15+ days - Full refund of any payment, deposit or transfer to another date
- 8 - 14 days - 50% of estimated green fees
- 7 days or less - 100% of final estimated green fees

Cancellations must be notified to Victoria Park by email and the cancellation date will be the date the email is received.

Victoria Park - Wet weather policy

Play will continue rain or shine, unless weather conditions put players at risk (i.e. lightning) or if a Victoria Park representative closes the course. Victoria Park will discuss with you other alternative entertainment options for you and your guests.

If there is persistent heavy rain for the days leading up to and on the day Victoria Park will delay payment until the day to consider the course conditions. Early fine conditions deteriorating to light rain showers during the round does not constitute unplayable conditions and no refunds or credits will be given. If however there is lightening or extremely heavy rain during the round a rain check credit option will be discussed and may be issued at the discretion of a Victoria Park representative based on the amount of holes played. In the case of a passing storms players should seek shelter until storms have passed and resume play (unless lightning) when the rain eases and it is safe to do so.

Please note that the use of golf carts after and during periods of heavy or continuous rain may be restricted or denied, as the safety of our guests is of paramount importance. Should the course be closed to carts on the day or your event any Victoria Park owned golf carts will not be charged however, the hire fees of additional external golf carts for your event will remain your responsibility.

Signage Installation Inclusions – Applicable to Shotgun Starts Only

Corporate and group golf days at Victoria Park includes installation of signage at registration, presentation and on 4 holes on the golf course. Additional signage installation is available for \$200. Available to all other group bookings at a cost of \$200.

Dress Code: Victoria Park is a public course, with a smart casual dress code. Golf spikes are not required for the course. Joggers/sand shoes are allowed on the golf course, we don't hire golf shoes. Collared shirts and closed in shoes are required to play on the Golf Course.

Loss or damage: The client shall remain responsible for any loss or damage to the property of Victoria Park that is caused by the client, their guests or invitees. The client is responsible for any loss or damage to hire equipment utilised during the event (including motorised golf carts, golf boards and rented golf clubs)*. The client agrees to reimburse Victoria Park for any costs incurred in relation to such loss or damage. The safety of personal or group belongings is the sole responsibility of the owner(s) and not the responsibility of Victoria Park. *See Golf Cart and Golf Board Hire Terms and Conditions are applicable on the day of your event.

Fully Licensed Venue: Victoria Park is a fully licensed venue. Alcohol is sold in the golf shop. No BYO alcohol is permitted and glass is not permitted on the range, golf course or putt-putt course. Any BYO alcohol found will be confiscated and returned upon departure from the complex. Liquor license rules and terms and conditions apply.

Responsible service of alcohol: In accordance with the provisions of the Liquor Act, Victoria Park adopts a policy of responsible service of alcohol. This policy requires that alcohol must not be served to guests who are intoxicated or under the age of 18. If, during the course of your event, the management of Victoria Park (which for this purpose includes staff members responsible for the supervision of the event) is of the opinion that a guest has, or guests have, become intoxicated, unruly or have consumed alcohol under age, Victoria Park must suspend service of alcohol to those persons and/or require them to leave the premises. If this occurs you as the event organiser will be informed immediately, and your assistance is requested to ensure minimum disruption to your event and the enjoyment of other guests.

Zero Tolerance: Victoria Park has a zero tolerance policy for disruptive, aggressive, abusive, threatening or violent behaviour towards other guests, staff or management. This policy applies to such behaviour whether it be delivered by telephone, email, and letter or in person. The safety of our guests and staff is paramount. If a staff member becomes aware that a person's behaviour is becoming disruptive or violent they will notify the senior duty manager. If the behaviour is not reduced the Senior Duty Staff Member/or designated staff person will require the person(s) to leave Victoria Park premises. If necessary, Police will be called to remove person(s) and legal action will be considered. An incident book is maintained to record all occasions on which any incidents occur.

I fully understand the Terms & Conditions that are set out above.

Terms and conditions agreed to by:

Name	Organisation
Position	Contact number
Signature	Date

Booking confirmation

Group name	Contact person
Address	
Contact number	Email

Golf

Date of event	Golf Course/Putt Putt/Driving Range
Catering requirements:	Breakfast/ Lunch/Dinner/Private Space/Drinks Cart/Account
Number attending (estimated)	Tee time
Registration time	Motorised golf carts required