



IMPORTANT SAFETY INFORMATION

- Players can only swing on the hitting mat area (1 person at a time)
- Before you swing a club please be aware of your surroundings (other people, walls, computers etc)
- Players must only hit golf balls forwards into the screen (no hitting backwards or sideways)
- No persons to stand in front or within 2 meters behind a person who is hitting
- Please report any accidents or damage to staff immediately

Q&A INFO

Q: What if I need help operating the system?

A: If you need help at any stage you can contact the Golf Shop using our phone located in the Sim Room

Q: Can you drink alcohol in the Simulator Room?

A: Drinks & Snacks are available for order from the Sim Room via our QR code ordering system & the team from Victoria Park will deliver them to you

Q: Can you eat food in the Simulator room

A: Only snacks sold from the Golf Shop are able to be consumed in the Sim Room

Q: Can my kids use the Simulator Room?

A: Yes, there are lots of fun games that can be played in the Sim too.
But all kids under 16 years old need to be supervised while in the Sim Room

Q: What happens if I haven't finished my game by the end of my session time?

A: If it looks like you won't be able to get your full game complete you can contact the Golf Shop to see if there is availability to extend your session. We also recommend to download the aG Locker App before your game as you can save incomplete rounds and finish them during your next booking

Q: How long does it take to play?

A: We recommend the following times & if it is your first time using the system we suggest allowing some extra time to ensure you get your full game complete

Number of Players	9 Holes	18 Holes
3 to 4 Players	120 Mins	180 Mins
1 to 2 Players	90 Mins	120 Mins

Q: Can I use my own golf balls?

A: Unfortunately not, the tracking system will only work with the golf balls provided by Victoria Park as they have a unique pattern printed on them that allows the ball to be fully measured for every shot you hit

Q: Can I bring my own golf clubs?

A: Yes

Q: Can I hire golf clubs to use?

A: Yes – We have men's & ladies hire sets available for the cost of \$30 per hire